

Regina Pools & Spas
2066 York Road
Timonium, MD 21093
(410) 252-5116
Fax: (410) 252-5213
service@reginapoolsandspas.com
www.reginapools.com
MHIC #8280



2024

Pool Maintenance Program

Maintenance programs are designed to maintain your pool's water care and help keep your pool free of debris.
It is a one hour service that includes:

- Vacuum & leaf net pool

-Clean waterline on pool

-Clean off pool deck

-Check auto-systems
- Backwash filter if needed & recharge

- Balance water on-site & add chemicals as needed

- Clean pump & skimmer baskets

- Pull cartridges & clean if needed
- Additional Services:

-Salt Cell Cleaning \$95

-Heater Cleaning \$125 (gas & propane)

<div>Weekly Maintenance Plan (16 visits) \$199/visit Total price of all 16 visits to be billed half prior to first maintenance and half on 7/1/2024 Includes routine chlorine shock, chlorine tabs, and balancing chemicals. *</div>	<div>Bi-Weekly Maintenance Plan (8 visits) \$229/visit Total price of all 8 visits to be billed half prior to first maintenance and half on 7/1/2024 Includes routine chlorine shock, chlorine tabs, and balancing chemicals. *</div>	<div>Monthly Maintenance Plan \$269/visit Includes routine chlorine shock, chlorine tabs, and balancing chemicals. *</div>	<div>On Demand Maintenance Plan \$279/visit Includes routine chlorine shock, chlorine tabs, and balancing chemicals. *</div>
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1. Weekly and Bi-weekly maintenance programs run for 16 weeks. Any maintenance after the 16 weeks will be billed separately at bi-weekly pricing.

2. Call for pricing on pools larger than 30,000 gallons or 20'x40'.

3. Pricing based on one hour service. Additional time to be billed at \$32 per 15 minutes plus cost of additional chemicals and materials.

4. If additional labor or chemicals are necessary to achieve a clear pool before beginning a program of regular maintenance, labor, and chemicals needed will be billed on a time plus material basis and scheduled as a service call. Regina Pools & Spas cannot guarantee a clear pool in an hour-long service. To clear a pool after an algae bloom, it is recommended that the client brush and add any other needed chlorine or algaeicide when Regina Pools & Spas is not there. Clearing a green pool will take time.

* Salt and start-up chemicals will be billed separately. (See #3 in Customer Responsibilities)

Optimizer is available at client request. A great option for maintaining algae-free water all season long!
Ask for details

If signing up for a maintenance program, please return bottom of this page to Regina Pools & Spas, and keep the top for your records.

Yes, I would like you to start a maintenance program on my pool!

(Please circle the program you are interested in)

WEEKLY

BI-WEEKLY

MONTHLY

QUARTERLY

ON DEMAND

Requested Start Date:_____

First Name:_____ Last Name: _____

Email Address:_____ Phone Number: _____

Address:_____ Zipcode:_____

☐ Use same credit card as opening contract.

☐ Use this instead: Credit Card Number:_____ Exp.:_____ Code:_____

☐ Check here If you would like to sign up for our Winter Watch Program (See other side for more information)

All material is guaranteed to be as specified. All work to be completed in a workmanlike manner according to standard practices. Any alteration or deviation from above specifications involving extra costs will be executed only upon written orders, and will become an extra charge over and above the estimate. All agreements contingent upon strikes, accidents or delays beyond our control. Owner to carry fire, tornado and other necessary insurance. Our workers are fully covered by workman's compensation insurance. NOTE: This proposal may be withdrawn by Regina Pools & Spas if not accepted within 3 days.

Acceptance of Proposal: The above prices, specifications, and conditions are satisfactory and are hereby accepted. You are authorized to the work as specified. Payment will be made as outlined above.

Signature:_____ Date of Acceptance:_____

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DID YOU KNOW WE ALSO OFFER...

POOLS

- Renovations
- Liner Replacements
- Safety Cover Sales & Installations
- Equipment Installation & Repairs

HOT TUBS & SWIM SPAS

- HotSpring Spas Sales & Service
- Freeflow Spas
- PDC Swim Spas
- Maintenance Programs

SAUNAS

- Finnleo Saunas
- Traditional or Infrared
- Indoor or Outdoor

BEFORE OUR TECHNICIANS ARRIVE:

Customer Responsibilities & General Conditions for Pool Maintenances

1. There will be no work performed unless payment is received at time of scheduling the maintenance service with signed contract.
2. Pool water must be brought to mid skimmer prior to every maintenance service. If not, there will be a \$90.00 charge to return at another time dependent on schedule.
3. Customers need to bring in a water sample 3 days after opening pool (72 hours of circulation) . Chemicals needed for initial balance (start-up chemicals) will be billed separately.
4. Every effort will be made to complete work contracted on date requested, but is not guaranteed.
5. Additional repairs that are needed will be billed separately at \$32 per 15 minutes plus cost of material if time permits. Extensive repairs may have to be scheduled as a service call at a later date.
6. Power must be turned on to equipment and water source (hose bib) available.
7. Do not put solar cover or automatic cleaner in pool until the next day. Shock treatment can damage these items.
8. Regina carries all insurances required by law. Regina is not responsible or liable for present or future conditions of owner's pool and/or pool equipment.

Sign up for our Winter Watch Program Below!

Winter Watch Program (November-March)

Winter Watch Includes:

- Check water level on pool and lower if necessary (Mesh cover customers).
- Check the fit of winter cover and adjust if necessary.
- Remove any excessive water and debris on cover.
- Check all winterizations plugs.

Add algacide before the freeze and after the thaw during the winter watch service period.

\$137 for a single visit (To be paid on or before the service date)

or

\$645 if signing up for 5 months (To be paid in full at time of signing the contract) SAVE \$40!!

(Cut here and return the bottom portion to Regina Pools & Spas)

Conditions for Winter Watch

- There will be no work performed unless payment is received on or before date of service.
- There will be no work performed without a signed service agreement.
- Every effort will be made to complete work contracted on date requested, but is not guaranteed.
- Additional repairs, parts, or chemicals necessary will be billed separately.
- Regina carries all insurances required by law.
- Regina is not responsible or liable for present or future conditions of owner's pool and/ or pool equipment.

Yes, I would like you to start Winter Watch on my pool!

First Name: _____ Last Name: _____

Email Address: _____ Phone Number: _____

Address: _____ Zipcode: _____

☐ Use same credit card as Maintenance contract.

☐ Use this instead: Credit Card Number: _____ Exp.: _____ Code: _____

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Signature: _____ Date of Acceptance: _____